CONTRACT USER GUIDE



How to Use the Landscaping Services, Tree Trimming, Catch Basin Cleaning, Snow Removal and Related Services Contract

Contract #: FAC77 Contract Duration: 10/26/12 to 09/30/14

MMARS #: FAC77* Options to renew: No options available

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This contract contains: Small Business Purchasing Program (SBPP), Supplier

Diversity Office SDO Contractors and Environmentally Preferable Products (EPP)

Last change date: 11/16/2012

Contract Summary

This contract covers a wide range of services:

Cat #	Category Name						
1	Grounds-Keeping and Landscaping						
2	Snow Removal and Application of Deicers and Sand						
3	Catch Basin Cleaning						
4	Tree Trimming and Removal						
5	Invasive Plant Control						
6	Turf and Landscape Integrated Pest Management						
7	Irrigation System Service and Repair (under \$10,000 per job)						

This contract is not intended to replace contracts: FAC54, Recycled Plastic Lumber and Other Recycled Plastic and Rubber Products, or FAC66, Landscaping and Outdoor Application Products. FAC54 and FAC66 will be replaced through a separate solicitation (FAC79) prior to January 31, 2013.

While payment for landscaping, outdoor application, deicing and other materials related to services being provided is allowed under the contract, these materials must be purchased exclusively for the installation, application or other use in the course of performing the services purchased under this contract.

This contract will not be the exclusive way to procure Category 1 and Category 2 services for small residential facilities under five dwelling units operated by Commonwealth Departments. In addition to using this contract, Commonwealth Departments may issue their own solicitations in order to obtain services for such facilities. The SSST reserves the right to revise

Updated: November 29, 2012 Page 1 of 9



the definition of small residential facilities during the life of the contract.

Benefits and Cost Savings

- **Contractor Competition** The contract provides access to a wide range of contractors and services and enables users to obtain quotes and negotiate competitive rates.
- **Bidder Qualification** The Strategic Sourcing Services Team (SSST) reviewed each bidder's qualifications to provide services in the awarded categories. As a result, contract users are able to concentrate on the specific requirements of their projects and on negotiating the most competitive pricing.
- Rolling Enrollment Contract This is a rolling enrollment contract, which means that it
 allows the SSST to accept and evaluate responses, and add new contractors on a rolling
 basis as responses arrive. This approach provides the SSST the flexibility to address
 service availability and competition issues on a statewide and regional basis throughout
 the life of the contract. Eligible Entities are encouraged to inform local service providers
 about this opportunity to become a statewide contractor.

Who Can Use This Contract?

Applicable Procurement Law: MGL c. 7, § 22; c. 30, § 51, § 52; 801 CMR 21.00

Eligible Entities:

- 01. Cities, towns, districts, counties and other political subdivisions
- 02. Executive, Legislative and Judicial Branches, including all Eligible Entities and elected offices therein;
- 03. Independent public authorities, commissions and quasi-public agencies
- 04. Local public libraries, public school districts and charter schools;
- 05. Public Hospitals, owned by the Commonwealth;
- 06. Public institutions of high education
- 07. Public purchasing cooperatives;
- 08. Non-profit, UFR-certified organizations that are doing business with the Commonwealth;
- 09. Other states and territories with no prior approval by the State Purchasing Agent required; and
- 10. Other entities when designated in writing by the State Purchasing Agent.

Pricing and Purchase Options

Purchase Options: The acquisition method for this contract is fee for service.

Pricing and buying details: Service pricing for each facility or project is established based on the contractors' responses to requests for quotes issued by Eligible Entities.

Quotes: Eligible Entities must solicit quotes from at least three (3) contractors to determine which contractor can provide the best value for each service or project. The minimum

Updated: November 29, 2012 Page 2 of 9



requirement is that Eligible Entities *contact* the three contractors for quotes; you are not required to receive responses from all three contacted contractors.

Eligible Entities will determine the format in which quotations for their specific project will be collected, including but not limited to: service rates; project totals; separate rates for specific deliverables; and others.

Contractors are expected to adhere to the following quotation process, unless the Eligible Entity requests a different process:

- Contractors must respond to a service call by an Eligible Entity within 24 hours.
- Contractors must be available for a site visit, at no cost to the Eligible Entity, within 48 hours of the service call.
- Contractors must, at no cost to the Eligible Entity, provide a quote to the Eligible Entity within 72 hours of the service call.

The quote selected by the Eligible Entity for award will serve as the basis for a service agreement and will establish the Eligible Entity's maximum financial obligation under the agreement. The RFR contains the following language protecting the Eligible Entity from additional charges:

No pleas of ignorance of pre-existing conditions affecting the cost or quality of service will be accepted by the Eligible Entity or the SSST as an excuse for any failure or omission on the part of the Contractor to fulfill every detail of all requirements of the documents governing the work. Contractors will not be allowed any extra compensation for additional work they may have to complete of which they should have been aware through their own surveillance prior to submitting the quote.

Negotiation: Eligible Entities may negotiate with the apparent winner(s) of the quotation process in order to enhance the value of the agreement.

Price Adjustments: In cases where the Eligible Entity's instructions, or circumstances arising in the course of performing the service, require an adjustment to the quote previously issued by the Contractor, the Eligible Entity's express approval will be required for such a change.

Additional Information

Contract Counties/Regions

Contractors offer services either on a statewide or regional basis. The list of regions for this contract is provided in Appendix B, Contract Regions. If an Eligible Entity fails to obtain sufficient quote responses or service coverage from statewide and regional contractors in its own region, the Eligible Entity at its discretion may solicit quotes from contractors awarded in contiguous regions.

Pricing for Products and Materials Incidental to the Service

Products and materials sold under this contract and used for landscaping, outdoor application, deicing and other purposes must be used exclusively for installation, application

Updated: November 29, 2012 Page 3 of 9



or other use in the course of performing the service under this contract. The markup over the Contractor's purchase cost of such products, if any, **may not exceed 10%.** When requested by the Eligible Entity, the Contractor must provide documentation demonstrating the product or material costs and the markup applied, as evidence of the Contractor's compliance with this provision.

Payment of Prevailing Wages

Some of the services available under this contract may require the payment of prevailing wages pursuant to G.L. c. 149, Sections 26 through 27D (construction); Section 27F (trucks, vehicles and other equipment performing public works functions (non-construction); and 27H (state cleaning contracts). The Eligible Entity (or, for the purposes of the statute, "awarding authority") has a legal obligation to request a prevailing wage schedule from the Department of Labor Standards (DLS) at www.mass.gov/dols.

Any Eligible Public Entity that uses the contract will be considered the "awarding authority" and must request a prevailing wage schedule at the time of the engagement of the contractor for specific services or projects. In addition, contractors must agree to comply with the Prevailing Wage Law, as administered by the DLS.

Questions regarding the Prevailing Wage Law may be answered by accessing the <u>DLS</u> <u>Website</u> at www.mass.gov/dols or by calling the DLS Prevailing Wage Program at (617) 626-6953.

Travel Time, Travel Expenses and Other Business Expenses

- Expenses and travel associated with providing a quote. All quotes provided under this
 contract are free of charge to the Eligible Entities. Consequently, Contractors may not
 charge Eligible Entities for expenses and travel associated with providing quotes for
 services.
- Travel time to project site. Contractors may charge for travel time from the Bidder's company location or the employee's residence, whichever is closer, to the project site only if the Contractor has a policy of paying employees for such travel. Travel charges, if any, must be included in the service and project quotes. Upon request, Contractors are required to submit payroll records showing that employees were paid for travel if the Eligible Entity was billed for it. This contract will not include any travel-time minimums or mobilization charges, so such charges may not be included in service and project quotes.
- Reimbursable Expenses. In rare situations, such as emergencies that require Contractor staff to stay at a remote location for an extended period of time, Eligible Entities may choose to reimburse the Contractor's expenses. Such reimbursement may only take place with prior authorization from the Eligible Entity but in no case will the amount be more than that allowed for Commonwealth of Massachusetts employees (search for the term "Red Book" on Massachusetts Human Resources Division Website at mass.gov/hrd) or equivalent publication applicable to Eligible Entities that are not Commonwealth departments.



Summary of Contractor Qualifications

The following is a summary of contractor qualifications that have been reviewed prior to awarding each contractor. The complete description of qualifications and specifications for all contractors and those for specific categories is provided in the Request for Response (RFR) document FAC77, posted under the "Forms & Terms" tab of this contract on Comm-PASS.

Reviewed Group	Qualifications Reviewed
All Contractors	 Company experience (at least 3 years in business) Description of technical qualifications and service experience. Insurance levels (workers' compensation, general liability, motor vehicle liability). History of past performance and/or references. Supplier Diversity Program (SDP) Plan.
Category 3 - Catch Basin Cleaning	 Prompt payment discount. Information on disposal practices for materials removed from catch basins.
Category 4 - Tree Trimming and Removal	 Work performance and supervision (ability to provide a Massachusetts or ISA Certified Arborist to supervise work) Asian Longhorned Beetle (ALB) Training (required for all statewide and Region 1 & 5 contractors prior to award, and for all contractors within six months after award).
Category 5 - Invasive Plant Control	 Licensing (Commercial Applicator "Core" Licenses or Commercial Certification numbers). Certification for Right-of-Way spraying. Warnings, penalties and fines. Information on remedial and disposal practices for contaminated materials.
Category 6 - Turf and Landscape Integrated Pest Management	 Licensing (Commercial Applicator "Core" Licenses or Commercial Certification numbers). Certification for Right-of-Way spraying. Availability of IPM training for Eligible Entities Work performance and supervision (ability to provide a Massachusetts or ISA Certified Arborist to supervise work) Access to an entomologist or life scientist for pest identification. [Optional] Licensing for problem animal removal and/or bird control.

Eligible Entities may choose to ask for evidence of compliance with these qualifications (e.g. copies of pesticide applicator licenses for specific individuals involved in a project) and include additional qualifications and specifications into scopes of work, requests for quotes



and service agreements. It is strongly recommended that Eligible Entities inform Contractors of all the qualifications and specifications required for the service or project being quoted in advance of the deadline for quotes.

Strategic Sourcing Services Team Members

George Batchelor MassDOT

Marcia Deegler Operational Services Division
Roger Gauthier Department of Public Health
Joseph Hogan Department of Youth Services

Cathy Hursty Department of Developmental Services

Ann McGovern MassDEP
Tara Mitchell MassDOT

Dave O'Neill Department of Conservation and Recreation

Silvio Petraglia MassDOT

Donald Staffiere Department of Correction

Summary of Where to Obtain Important Contract Information

To obtain in depth contract information please go to the <u>Comm-PASS website</u>, click on "Contracts" then search by document number FAC77 to locate the following contract information under the "Forms & Terms" tab:

- Contract User Guide the latest version of this document
- Request for Response (RFR) FAC77 the original solicitation document containing complete service specifications for this contract.
- **Purchase Order Form for Cities and Towns** a form designed to help Eligible Entities document their service relationships with Contractors.

Updated: November 29, 2012 Page 6 of 9



Appendix A - Vendor List and Contract Information

The available contractors are listed below. Please refer to the "Vendor" tab of Comm-PASS (<u>www.comm-pass.com</u>) for contract information updates and additional contractors.

		Vendor						
Vendor Name	Vendor Contact	Comments	Address1	City	State	Zip	Cont Email	Cont Phone
BHD Lawn and		Categories 1, 2					justin@bdmaintena	978-453-
Building Services	Justin Bendzewicz	(Regions 1, 2 5)	P.O. Box 238	Dracut	MA	01826	nce.com	0284
Bill Tompkins		Categories 1, 2, 7		North			BillTompkins@com	978-687-
Corporation	Billy Tompkins	(Statewide)	PO Box 353	Andover	MA	01845	cast.net	2152
•		Categories 1, 2					DDTreeland@aol.c	781-769-
Donlon Draper Inc	Henry III	(Statewide)	98 Arcadia Road	Westwood	MA	02090	om	2999
		Categories 1, 2, 7					comm.pass@garde	
Gardens Are, Inc.	Donald Bishop	(Statewide)	100 Violetwood Circle	Marlborough	MA	01752	nsare.com	
		Categories 1, 2, 7					greenacreslandsca	781-284-
Green Acres Inc.	Michael Colecchia	(Statewide)	30 Oak Island Street	Revere	MA	02151	ping@comcast.net	4277
Green Acres								
Landscape and		Category 2					jmccarty@greenacr	508-823-
Construction Co., Inc.	Jodi McCarty	(Statewide)	21 Malbone Street	Lakeville	MA	02347	eslandscape.net	6699x101
		Categories 1, 2, 7					greg@gtacoinc.co	617-389-
GTA Landscaping, Inc.	Gregory Antonelli	(Regions 1, 2)	140 Tremont Street	Everett	MA	02149	m	2800
JCBM Enterprises, Inc,		Categories 1, 2					joanskla@gmail.co	413-267-
DBA S & K Lawn Care	William Metcalf	(Region 7)	P.O. Box 88	Monson	MA	01057	m	3100
		Categories 1, 4,					michaeld@mayertr	978-768-
Mayer Tree Service	Daniel Mayer	5, 6 (Statewide)	P O Box 517	Essex	MA	01929	ee.com	6999
		Categories 1, 2, 7					McNultyLandscapin	800-691-
McNulty Landscaping	Tom McNulty	(Statewide)	41 Squamscott Rd.	Stratham	NH	03885	g@verizon.net	1467
		Categories 1, 2,						
Northern Tree Service,		4, 5, 6, 7					cambo@northerntr	413-596-
Inc.	Philip Cambo	(Statewide)	P.O. BOX 790	PALMER	MA	01069	ee.com	6132x225
Pioneer Landscapes,		Categories 1, 2, 7					plilawncare@rcn.co	413-527-
Inc.	Brian Campedelli	(Statewide)	P.O. Box 823	Easthampton	MA	01027	m	0852x101

Updated: November 29, 2012 Page 7 of 9



Vendor List and Contract Information (continued)

	Vendor	Vendor						
Vendor Name	Contact	Comments	Address1	City	State	Zip	Cont Email	Cont Phone
		Categories 1, 2, 3					plumleylandscape	413-862-
Plumley Landscape, Inc	David Plumley	(Statewide)	P.O. Box 8131	Westfield	MA	01086	@me.com	4749
		Category 3					markmeads@hotm	617-799-
Rapid Flow Inc	Mark Meads	(Statewide)	PO Box 499	Revere	MA	02151	ail.com	4433
	Sharon	Category 2 (Part						508-823-
T & M Landscape Inc	Cravenho	of Region 3)	678 Church Street	Raynham	MA	02767	cravenho@aol.com	4637
Zak's Construction	Gregory	Category 1					pavezak54@msn.c	413-527-
Services, Inc.	Zakrzewski	(Regions 6, 7, 8)	5 Industrial Parkway	Easthampton	MA	01027	om	4440

Updated: November 29, 2012 Page 8 of 9



Appendix B - Contract Regions

Region 1	Region 2	Region 3	Region 4	Region 5	Region 5	Region 6	Region 7	Region 8	Region 9
ARLINGTON	AMESBURY	ABINGTON	BARNSTABLE	ACTON	OAKHAM	ASHBURNHAM	AGAWAM	ADAMS	AQUINNAH
BELMONT	ANDOVER	ACUSHNET	BOURNE	ASHLAND	OXFORD	ASHBY	AMHERST	ALFORD	CHILMARK
BOSTON	BEVERLY	ATTLEBORO	BREWSTER	AUBURN	PAXTON	ATHOL	ASHFIELD	BECKET	EDGARTOWN
BRAINTREE	BOXFORD	AVON	CHATHAM	AYER	PEPPERELL	BERNARDSTON	BELCHERTOWN	CHESHIRE	NANTUCKET
BROOKLINE	DANVERS	BERKLEY	DENNIS	BARRE	PETERSHAM	BUCKLAND	BLANDFORD	CLARKSBURG	OAK BLUFFS
BURLINGTON	DRACUT	BRIDGEWATER	EASTHAM	BEDFORD	PRINCETON	CHARLEMONT	BRIMFIELD	DALTON	TISBURY
CAMBRIDGE	ESSEX	BROCKTON	FALMOUTH	BELLINGHAM	RUTLAND	COLRAIN	CHESTER	EGREMONT	WEST TISBURY
CANTON	GEORGETOWN	CARVER	GOSNOLD	BERLIN	SHERBORN	DEERFIELD	CHESTERFIELD	FLORIDA	
CHELSEA	GLOUCESTER	DARTMOUTH	HARWICH	BILLERICA	SHIRLEY	ERVING	CHICOPEE	GREAT BARRINGTON	OTHER ISLAND
COHASSET	GROVELAND	DIGHTON	MASHPEE	BLACKSTONE	SHREWSBURY	FITCHBURG	CONWAY	HANCOCK	COMMUNITIES
DEDHAM	HAMILTON	DUXBURY	ORLEANS	BOLTON	SOUTHBOROUGH	GARDNER	CUMMINGTON	HINSDALE	
DOVER	HAVERHILL	EAST BRIDGEWATER	PROVINCETOWN	BOXBOROUGH	SOUTHBRIDGE	GILL	EAST LONGMEADOW	LANESBOROUGH	
EVERETT	IPSWICH	EASTON	SANDWICH	BOYLSTON	SPENCER	GREENFIELD	EASTHAMPTON	LEE	
HINGHAM	LAWRENCE	FAIRHAVEN	TRURO	BROOKFIELD	STERLING	HAWLEY	GOSHEN	LENOX	
HOLBROOK	LOWELL	FALL RIVER	WELLFLEET	CARLISLE	STOW	HEATH	GRANBY	MONROE	
HULL	LYNN	FOXBOROUGH	YARMOUTH	CHARLTON	STURBRIDGE	LEOMINSTER	GRANVILLE	MONTEREY	
LEXINGTON	LYNNFIELD	FREETOWN		CHELMSFORD	SUDBURY	LEVERETT	HADLEY	MOUNT WASHINGTON	
LINCOLN	MANCHESTER	HALIFAX		CLINTON	SUTTON	LEYDEN	HAMPDEN	NEW ASHFORD	
MALDEN	MARBLEHEAD	HANOVER		CONCORD	TYNGSBOROUGH	LUNENBURG	HATFIELD	NEW MARLBOROUGH	
MEDFORD	MERRIMAC	HANSON		DOUGLAS	UPTON	MONTAGUE	HOLLAND	NORTH ADAMS	
MELROSE	METHUEN	KINGSTON		DUDLEY	UXBRIDGE	NEW SALEM	HOLYOKE	OTIS	
MILTON	MIDDLETON	LAKEVILLE		DUNSTABLE	WARREN	NORTHFIELD	HUNTINGTON	PERU	
NEEDHAM	NAHANT	MANSFIELD		EAST BROOKFIELD	WAYLAND	ORANGE	LONGMEADOW	PITTSFIELD	
NEWTON	NEWBURY	MARION		FRAMINGHAM	WEBSTER	PELHAM	LUDLOW	RICHMOND	
NORWOOD	NEWBURYPORT	MARSHFIELD		FRANKLIN	WEST BOYLSTON	PHILLIPSTON	MIDDLEFIELD	SANDISFIELD	
QUINCY	NORTH ANDOVER	MATTAPOISETT		GRAFTON	WEST BROOKFIELD	ROWE	MONSON	SAVOY	
RANDOLPH	NORTH READING	MEDFIELD		GROTON	WESTBOROUGH	ROYALSTON	MONTGOMERY	SHEFFIELD	
REVERE	PEABODY	MIDDLEBOROUGH		HARDWICK	WESTFORD	SHELBURNE	NORTHAMPTON	STOCKBRIDGE	
SAUGUS	READING	NEW BEDFORD		HARVARD	WORCESTER	SHUTESBURY	PALMER	TYRINGHAM	
SOMERVILLE	ROCKPORT	NORFOLK		HOLDEN		SUNDERLAND	PLAINFIELD	WASHINGTON	
STONEHAM	ROWLEY	NORTH ATTLEBOROUGH		HOLLISTON		TEMPLETON	RUSSELL	WEST STOCKBRIDGE	
WAKEFIELD	SALEM	NORTON		HOPEDALE		TOWNSEND	SOUTH HADLEY	WILLIAMSTOWN	
WALTHAM	SALISBURY	NORWELL		HOPKINTON		WARWICK	SOUTHAMPTON	WINDSOR	
WATERTOWN	SWAMPSCOTT	PEMBROKE		HUBBARDSTON		WENDELL	SOUTHWICK		
WELLESLEY	TEWKSBURY	PLAINVILLE		HUDSON		WESTMINSTER	SPRINGFIELD		
WESTON	TOPSFIELD	PLYMOUTH		LANCASTER		WINCHENDON	TOLLAND		
WESTWOOD	WENHAM	PLYMPTON		LEICESTER			WALES		
WEYMOUTH	WEST NEWBURY	RAYNHAM		LITTLETON			WARE		
WILMINGTON		REHOBOTH		MARLBOROUGH			WEST SPRINGFIELD		
WINCHESTER		ROCHESTER		MAYNARD			WESTFIELD		
WINTHROP		ROCKLAND		MEDWAY			WESTHAMPTON		
WOBURN		SCITUATE		MENDON			WHATELY		
		SEEKONK		MILFORD			WILBRAHAM		
		SHARON		MILLBURY			WILLIAMSBURG		
1		SOMERSET		MILLIS			WORTHINGTON		
		STOUGHTON		MILLVILLE					
		SWANSEA		NATICK					
		TAUNTON		NEW BRAINTREE					
		WALPOLE		NORTH BROOKFIELD					
		WAREHAM		NORTHBOROUGH					
1		WEST BRIDGEWATER		NORTHBRIDGE			1		
1		WESTPORT					1		
		WHITMAN							
	ĺ	WRENTHAM							

Updated: November 29, 2012 Page 9 of 9